



CITY OF SAN ANTONIO CONVENTION & SPORTS FACILITIES

Henry B. Gonzalez Convention Center Face Covering Policy

In accordance with the State of Texas Executive Orders GA-28, GA-29, and the City of San Antonio's 8th Declaration of Public Health Emergency and associated Amendments and at the direction of City Leadership as it pertains to municipally owned buildings, the Henry B. Gonzalez Convention Center (HBGCC) is requiring all individuals 10 years and older to wear cloth face coverings, worn to cover both the nose and mouth, to obtain entry into the facility and at all times while on HBGCC property, including any queue lines outside the building for entry.

Exceptions to this policy will be made only for state and city identified exemptions, which includes individuals with a medical disability that prevents them from wearing a face covering. Individuals may only remove their masks while eating and drinking; otherwise, all HBGCC guests will be required to wear their masks at all times.

Please see City's Public Health Declaration below:

City of San Antonio's 9th Addendum to the 8th Declaration of Public Health Emergency sec. 4:
<https://covid19.sanantonio.gov/files/assets/public/files/about/9th-addendum-to-the-8th-declaration-of-public-health-emergency.pdf>

Enforcement Procedures:

All guests will be required to have a cloth face covering while on HBGCC property, including any exterior queue lines to enter the building. Once guests reach the entry doors, HBGCC personnel will ensure all guests are wearing face coverings. Should a guest refuse to wear a face covering, they will be denied entry. If the guest has a medical disability, HBGCC personnel will provide wristbands to these individuals to identify that they have completed the screening process and have been approved to enter the facility without a face covering.

In the event that a guest enters the facility by complying with the policy but then later removes their mask:

1. The guest will be provided an initial warning from HBGCC personnel.
2. If the guest is found to not be wearing a mask a second time, HBGCC personnel will reach out to show management to inform them of the violation. Code Enforcement is onsite and, as with all our efforts, they focus on education and compliance but will issue an appropriate citation or ask people to leave if they refuse to wear a face covering.

**ALAMODOME &
ILLUSIONS THEATRE**

**CARVER COMMUNITY
CULTURAL CENTER**

**HENRY B. GONZALEZ
CONVENTION CENTER**

**LILA COCKRELL
THEATRE**

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